

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
MAY 2024**

# Madison County Road Department

Reporting Dates 05/01/24 through 05/29/24

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
41853 A	05/01/24 07:01:00	05/06/24 11:18:00	05/02/24	Limb Pickup Closed	Brown, Shirley Tracy	Camden Ridge Camden Ridge	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
41854 A	05/01/24 07:02:00	05/01/24 15:10:00	05/02/24	Limb Pickup Closed	Brown, Shirley Kelvin	Magnavox St Magnavox St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
41855 A	05/01/24 07:10:00	05/01/24 15:10:00	05/02/24	Trash Related Closed	Brown, Shirley Yates	Compress St Compress St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Need couch pick up</b>				
41856 A	05/01/24 07:27:00	05/22/24 14:37:00	05/02/24	Pot Holes Closed	Brown, Shirley Hagler, Luke	Hampton Crossing Hampton Crossing	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	504	21	<b>Name: Luke Hagler</b>				
41857 A	05/01/24 07:30:00	05/24/24 14:35:00	05/02/24	Limb Pickup Closed	Brown, Shirley Kern, Lincoln	Ashby Ridge Drive Ashby Ridge Drive	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	552	23	<b>Needs limb pickup</b>				
41859 A	05/01/24 10:09:00	05/22/24 15:06:00	05/02/24	Limb Pickup Closed	Brown, Shirley Smith	Weldon Dr Weldon Dr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	504	21	<b>Limb pickup</b>				
41860 A	05/01/24 10:22:00	05/17/24 15:40:00	05/02/24	Limb Pickup Closed	Brown, Shirley Unknown	Blackberry Cv Blackberry Cv	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
41861 A	05/01/24 11:48:00	05/22/24 14:27:00	05/02/24	Gravel Closed	Brown, Shirley Blount, Ollie	Cross Wind Dr Cross Wind Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	504	21	<b>Need gravel on driveway, all the gravel has washed away got holes in driveway</b>				
41864 A	05/01/24 13:55:00	05/24/24 08:12:00	05/02/24	Limb Pickup Closed	Brown, Shirley Tigg, David	Martinique Drive Martinique Drive		Medium Priority
	<b>Dur (hrs/days)</b>	552	23	<b>limb pickup</b>				
41865 A	05/01/24 14:09:00	05/06/24 10:57:00	05/02/24	Limb Pickup Closed	Brown, Shirley Caller	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Limb pickup</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41866	05/01/24	05/24/24	05/02/24	Limb Pickup	Brown, Shirley	Northshore Pointe	District 3	Medium Priority
A	14:33:00	14:51:00		Closed	Unknown	Northshore Pte		
	<b>Dur (hrs/days)</b>	552	23	<b>Limbs pick up</b>				
41872	05/02/24	05/17/24	05/03/24	Limb Pickup	Brown, Shirley	West Deerfield Dr	District 5	Medium Priority
A	09:14:00	15:25:00		Closed	Dodds, Sean	W Deerfield Dr		
	<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
41873	05/02/24	05/22/24	05/03/24	Limb Pickup	Brown, Shirley	Hartfield CT		Medium Priority
A	09:15:00	15:05:00		Closed	Hulbert, Troy	Hartfield Ct		
	<b>Dur (hrs/days)</b>	480	20	<b>Limbs pick up</b>				
41875	05/02/24	05/17/24	05/03/24	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	10:54:00	15:33:00		Closed	Hopson, Jonathan	Belle Terre Dr		
	<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
41876	05/02/24	05/17/24	05/03/24	Limb Pickup	Brown, Shirley	Shaffer Ct	District 3	Medium Priority
A	11:38:00	15:38:00		Closed	Xiaokian	Shaffer Ct		
	<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
41878	05/02/24	05/17/24	05/03/24	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	14:30:00	09:48:00		Closed	Lashunda	Middlefield Dr		
	<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
41880	05/02/24	05/06/24	05/03/24	Limb Pickup	Brown, Shirley	Deer Creek Cv	District 1	Medium Priority
A	14:33:00	10:09:00		Closed	Amber	Deer Creek Cv		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
41881	05/03/24	05/07/24	05/04/24	Limb Pickup	Brown, Shirley	East Ridge Cir	District 2	Medium Priority
A	07:04:00	14:48:00		Closed	Rakesh	East Ridge Cir		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
41882	05/03/24	05/08/24	05/04/24	Limb Pickup	Brown, Shirley	Travis Cv	District 4	Medium Priority
A	08:58:00	14:46:00		Closed	Tiffany	Travis Cv		
	<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
41886	05/03/24	05/17/24	05/04/24	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	14:33:00	15:31:00		Closed	Black, Terri	Hackberry Ln		
	<b>Dur (hrs/days)</b>	336	14	<b>Limbs pick up</b>				

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### Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
41887 A	05/03/24 15:10:00	05/23/24 16:03:00	05/04/24	Limb Pickup Closed	Brown, Shirley Ballinger, Jimmy	Brisco St Brisco St		Medium Priority
	<b>Dur (hrs/days)</b>	480	20	<b>Limbs pick up</b>				
41888 A	05/06/24 06:53:00	05/17/24 09:46:00	05/07/24	Limb Pickup Closed	Brown, Shirley Unknown	Southwood Dr Southwood Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41889 A	05/06/24 07:46:00	05/24/24 14:43:00	05/07/24	Trash Related Closed	Brown, Shirley Christean	Eagles Nest Cir Eagles Nest Cir	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	432	18	<b>Need old wooden playhouse boards pick up</b>				
41891 A	05/06/24 08:41:00	05/13/24 14:55:00	05/07/24	Limb Pickup Closed	Brown, Shirley Haight, Mike	Ashbrooke Trail Ashbrooke Trl	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
41892 A	05/06/24 09:07:00	05/24/24 08:15:00	05/07/24	Trash Related Closed	Brown, Shirley Mitchell, Mary Ann	Windy Hill Dr Windy Hill Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	432	18	<b>Need old entertainment center pick up</b>				
41893 A	05/06/24 09:08:00	05/08/24 14:48:00	05/07/24	Trash Related Closed	Brown, Shirley Mitchell	Madison St Madison St	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Need dresser pick up</b>				
41898 A	05/06/24 11:09:00	05/22/24 15:06:00	05/07/24	Limb Pickup Closed	Brown, Shirley Blamberg, Mike	Hartfield Dr Hartfield Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
41899 A	05/06/24 11:10:00	05/24/24 08:14:00	05/07/24	Limb Pickup Closed	Brown, Shirley Patrick, Will	Coker Rd Coker Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	432	18	<b>Limbs pick up</b>				
41900 A	05/06/24 11:14:00	05/17/24 09:48:00	05/07/24	Limb Pickup Closed	Brown, Shirley Max	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41901 A	05/06/24 11:15:00	05/07/24 14:52:00	05/07/24	Limb Pickup Closed	Brown, Shirley Ray, Joseph	Fieldstone Ln Fieldstone Ln	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

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### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
41903	A	05/06/24 12:31:00	05/24/24 14:52:00	05/07/24	Limb Pickup Closed	Brown, Shirley Patrice	Northshore Dr Northshore Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>Limbs pick up</b>				
41904	A	05/06/24 12:32:00	05/17/24 15:24:00	05/07/24	Limb Pickup Closed	Brown, Shirley Parris, Roger	Oak Trail Oak Trail	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41905	A	05/06/24 14:56:00	05/17/24 15:26:00	05/07/24	Limb Pickup Closed	Brown, Shirley Brunson, Tracy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41906	A	05/06/24 15:00:00	05/24/24 14:37:00	05/07/24	Limb Pickup Closed	Brown, Shirley Rives, Wyatt	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>Limbs pick up</b>				
41907	A	05/06/24 15:01:00	05/17/24 09:45:00	05/07/24	Limb Pickup Closed	Brown, Shirley Turner, Jonathan	Southwood Dr Southwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41908	A	05/06/24 15:14:00	05/17/24 15:17:00	05/07/24	Limb Pickup Closed	Brown, Shirley Adams	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limb pickup</b>				
41911	A	05/07/24 07:02:00	05/08/24 14:45:00	05/08/24	Trash Related Closed	Brown, Shirley Bass	St Charles St St Charles St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Need old swing chair pick up</b>				
41912	A	05/07/24 07:03:00	05/08/24 14:44:00	05/08/24	Limb Pickup Closed	Brown, Shirley Merritt	Pecan St Pecan St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41916	A	05/07/24 09:14:00	05/23/24 15:40:00	05/08/24	Limb Pickup Closed	Brown, Shirley Lisa	Trailbridge Way Trailbridge Way	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
41917	A	05/07/24 09:20:00	05/24/24 07:53:00	05/08/24	Limb Pickup Closed	Brown, Shirley Eddie	Caroline Blvd Caroline Blvd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up</b>				

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Grade	Date/Time	Date/Time	Date					
41919	05/07/24	05/15/24	05/08/24	Limb Pickup	Brown, Shirley	Ratliff Ferry Rd	District 5	Medium Priority
A	10:43:00	07:53:00		Closed	Sutton, Doris	Ratliff Ferry Rd		
	<b>Dur (hrs/days)</b>	192	8	<b>Limb pickup</b>				
41921	05/07/24	05/24/24	05/08/24	Limb Pickup	Brown, Shirley	Northshore Blvd	District 4	Medium Priority
A	12:27:00	14:49:00		Closed	Unknown	Northshore Blvd		
	<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up</b>				
41922	05/07/24	05/22/24	05/08/24	Gravel	Brown, Shirley	Pat Luckett Rd	District 5	Medium Priority
A	12:31:00	14:28:00		Closed	Smith	Pat Luckett Rd		
	<b>Dur (hrs/days)</b>	360	15	<b>Need gravel in driveway</b>				
41923	05/07/24	05/22/24	05/08/24	Pot Holes	Brown, Shirley	Sagefield Dr	District 4	Medium Priority
A	12:33:00	14:38:00		Closed	Nancy	Sagefield Dr		
	<b>Dur (hrs/days)</b>	360	15	<b>Need pothole filled in the entrance of Sagefield Sudv</b>				
41924	05/07/24	05/22/24	05/08/24	Trash Related	Brown, Shirley	Church St	District 5	Medium Priority
A	12:35:00	08:11:00		Closed	Winston, Betty	Church St		
	<b>Dur (hrs/days)</b>	360	15	<b>Need bed, mattress and ETC pick up</b>				
41927	05/07/24	05/22/24	05/08/24	Pot Holes	Brown, Shirley	Catlett Rd	District 2	Medium Priority
A	12:41:00	14:38:00		Closed	Unknown	Catlett Rd		
	<b>Dur (hrs/days)</b>	360	15	<b>Pot holes need to be filled at the entrance of Stillhouse Sudv off of Catlett Rd</b>				
41928	05/07/24	05/24/24	05/08/24	Limb Pickup	Brown, Shirley	Coker Rd	District 3	Medium Priority
A	12:43:00	08:13:00		Closed	Hunter	Coker Rd		
	<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up</b>				
41930	05/08/24	05/17/24	05/09/24	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 3	Medium Priority
A	07:15:00	15:39:00		Closed	Jimmy	Katherine Pte Dr		
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41931	05/08/24	05/13/24	05/09/24	Limb Pickup	Brown, Shirley	Traceview Rd	District 1	Medium Priority
A	07:17:00	14:52:00		Closed	Latoya	Traceview Rd		
	<b>Dur (hrs/days)</b>	120	5	<b>Need limbs pick up</b>				
41933	05/08/24	05/22/24	05/09/24	Pot Holes	Brown, Shirley	Gus Green Rd	District 4	Medium Priority
A	07:22:00	14:39:00		Closed	Unknown	Gus Green Rd		
	<b>Dur (hrs/days)</b>	336	14	<b>Large pot hole in the middle of this road in front of someone's house, but caller didn't know the address</b>				

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Grade	Date/Time	Date/Time	Date					
41934	05/08/24	05/17/24	05/09/24	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	07:27:00	15:18:00		Closed	White, Ashley	Creekside Dr		
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41936	05/08/24	05/22/24	05/09/24	Limb Pickup	Brown, Shirley	Belle Court	District 2	Medium Priority
A	08:58:00	15:04:00		Closed	Unknown	Belle Ct		
	<b>Dur (hrs/days)</b>	336	14	<b>Limbs pick up throughout Belle Terre Sudv</b>				
41938	05/08/24	05/15/24	05/09/24	Limb Pickup	Brown, Shirley	Meadowgreen Ln	District 1	Medium Priority
A	10:20:00	07:59:00		Closed	Kelvin	Meadowgreen Ln		
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
41940	05/08/24	05/17/24	05/09/24	Trash Related	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	11:49:00	15:28:00		Closed	James, Angie	Harvey Crossing		
	<b>Dur (hrs/days)</b>	216	9	<b>Need washer and dryer pick up</b>				
41941	05/08/24	05/22/24	05/09/24	Pot Holes	Brown, Shirley	Twelve Oaks Rd	District 4	Medium Priority
A	14:35:00	14:39:00		Closed	Unknown	Twelve Oaks Rd		
	<b>Dur (hrs/days)</b>	336	14	<b>Pot hole down from this address</b>				
41942	05/09/24	05/23/24	05/10/24	Limb Pickup	Brown, Shirley	Belle Cove	District 3	Medium Priority
A	10:35:00	15:58:00		Closed	Frazure, Linda	Belle Cv		
	<b>Dur (hrs/days)</b>	336	14	<b>Limbs pick up</b>				
41945	05/09/24	05/17/24	05/10/24	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	15:20:00	15:20:00		Closed	Edwards, Ricky	S Deerfield Dr		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
41947	05/10/24	05/22/24	05/11/24	Limb Pickup	Brown, Shirley	Ashby Park	District 1	Medium Priority
A	09:01:00	15:02:00		Closed	Cherly	Ashby Park		
	<b>Dur (hrs/days)</b>	288	12	<b>Limbs pick up</b>				
41950	05/10/24	05/22/24	05/11/24	Trash Related	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	10:57:00	13:07:00		Closed	Kelly, Melody	Pisgah Bottom Rd		
	<b>Dur (hrs/days)</b>	288	12	<b>Need old furniture pick up</b>				
41953	05/10/24	05/17/24	05/11/24	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	13:55:00	15:16:00		Closed	Fair, Camille	Oak Trail		
	<b>Dur (hrs/days)</b>	168	7	<b>Needs limb pickup</b>				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
41955 A	05/10/24 15:38:00	05/24/24 08:11:00	05/11/24	Limb Pickup Closed	Brown, Shirley Templeton, Jim	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	336	14	<b>Needs limb pickup</b>				
41956 A	05/10/24 15:40:00	05/23/24 15:36:00	05/11/24	Limb Pickup Closed	Brown, Shirley Ryan, Malorie	Bainbridge Crossing Bainbridge Crossing	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Needs limb pickup</b>				
41962 A	05/13/24 09:44:00	05/22/24 13:06:00	05/14/24	Limb Pickup Closed	Brown, Shirley Caldwell, Ben	Quail Hollow Quail Hollow	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41964 A	05/13/24 09:48:00	05/23/24 16:00:00	05/14/24	Limb Pickup Closed	Brown, Shirley Thomas	Elm Ct Elm Ct	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
41965 A	05/13/24 09:51:00	05/22/24 15:07:00	05/14/24	Limb Pickup Closed	Brown, Shirley HOA, Eric	Hartfield Dr Hartfield Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	216	9	<b>HOA called to check on limbs pick up in Hartfield Sudv</b>				
41968 A	05/13/24 10:11:00	05/23/24 15:38:00	05/14/24	Limb Pickup Closed	Brown, Shirley Stoddard, Holly	Addison Way Addison Way	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
41971 A	05/13/24 11:14:00	05/24/24 14:37:00	05/14/24	Limb Pickup Closed	Brown, Shirley Thomas, Jimmie	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
41972 A	05/13/24 11:15:00	05/17/24 09:50:00	05/14/24	Limb Pickup Closed	Brown, Shirley West, Omar	Glenrose Ct Glenrose Ct	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
41973 A	05/13/24 11:36:00	05/29/24 07:50:00	05/14/24	Limb Pickup Closed	Brown, Shirley Abraham, Mike	Plantation Dr Planation Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
41974 A	05/13/24 13:27:00	05/29/24 07:48:00	05/14/24	Trash Related Closed	Brown, Shirley Ellis	Ellis Rd Ellis Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	384	16	<b>Need old furniture pick up</b>				



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41975	A	05/13/24 14:03:00	05/17/24 15:11:00	05/14/24	Limb Pickup Closed	Brown, Shirley Thompson, Julie	Keats Ct Keats Ct	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Name: Julie Thompson</b>				
41977	A	05/13/24 14:46:00	05/29/24 07:55:00	05/14/24	Limb Pickup Closed	Brown, Shirley Riley, Andrea	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
41978	A	05/13/24 15:10:00	05/24/24 14:54:00	05/14/24	Limb Pickup Closed	Brown, Shirley Linda	Madison St Madison Street	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limb pickup</b>				
41980	A	05/13/24 15:16:00	05/23/24 15:28:00	05/14/24	Pot Holes Closed	Brown, Shirley Forshee, Joe	Dove Cv Dove Cv	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Need road repaired where Dove Cv and Quail Hollow, Clarkdell Rd also need repaired.</b>				
41981	A	05/14/24 06:56:00	05/17/24 15:14:00	05/15/24	Limb Pickup Closed	Brown, Shirley Davis, Jack	Spike Ridge Spike Ridge	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41982	A	05/14/24 06:59:00	05/23/24 16:01:00	05/15/24	Limb Pickup Closed	Brown, Shirley Clark, Mindy	Cotton Wood Ct Cotton Wood Ct	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41986	A	05/14/24 08:39:00	05/23/24 15:39:00	05/15/24	Limb Pickup Closed	Brown, Shirley Jeffreys, Aaron	Cedar Green Dr Cedar Green Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41987	A	05/14/24 08:42:00	05/23/24 15:59:00	05/15/24	Limb Pickup Closed	Brown, Shirley Rackley, John	Mulberry Way Mulberry Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41989	A	05/14/24 09:50:00	05/17/24 15:13:00	05/15/24	Limb Pickup Closed	Brown, Shirley Louis	Beaver Bend Beaver Bend	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41992	A	05/14/24 14:46:00	05/22/24 15:36:00	05/15/24	Limb Pickup Closed	Brown, Shirley Hardy, Matt	Hartfield Dr Hartfield Dr	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/24 through 05/29/24

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41996	05/15/24	05/24/24	05/16/24	Limb Pickup	Brown, Shirley	Stillhouse Creek Dr	District 2	Medium Priority
A	09:29:00	14:43:00		Closed	Macklin, Sam	Stillhouse Creek Dr		
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
41998	05/15/24	05/24/24	05/16/24	Trash Related	Brown, Shirley	Pecan St	District 4	Medium Priority
A	09:59:00	08:15:00		Closed	Champion	Pecan St		
	<b>Dur (hrs/days)</b>	216	9	<b>Need furniture pick up</b>				
41999	05/15/24	05/23/24	05/16/24	Pot Holes	Brown, Shirley	Watson Rd	District 4	Medium Priority
A	11:44:00	15:27:00		Closed	Walker, Michah	Watson Rd		
	<b>Dur (hrs/days)</b>	192	8	<b>Bad pot holes, and asphalt braking up</b>				
42002	05/15/24	05/29/24	05/16/24	Limb Pickup	Brown, Shirley	Castens Dr	District 4	Medium Priority
A	12:56:00	07:57:00		Closed	Caller	Castens Dr		
	<b>Dur (hrs/days)</b>	336	14	<b>limb pickup</b>				
42003	05/15/24	05/24/24	05/16/24	Limb Pickup	Brown, Shirley	Lake Trail	District 3	Medium Priority
A	14:41:00	08:13:00		Closed	Hart, Janice	Lae Trail Dr		
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up at this address off of Hwy 22 and Cedar Hill</b>				
42005	05/15/24	05/22/24	05/16/24	Limb Pickup	Brown, Shirley	Hartfield Dr	District 2	Medium Priority
A	15:53:00	15:08:00		Closed	Greg	Hartfield Dr		
	<b>Dur (hrs/days)</b>	168	7	<b>Helen,</b>				
42009	05/16/24	05/17/24	05/17/24	Limb Pickup	Brown, Shirley	Spike Ridge	District 1	Medium Priority
A	09:14:00	15:14:00		Closed	David	Spike Ridge		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
42010	05/16/24	05/23/24	05/17/24	Limb Pickup	Brown, Shirley	Persimmon Pl	District 4	Medium Priority
A	10:17:00	15:34:00		Closed	Hughes, Scott	Persimmon Place		
	<b>Dur (hrs/days)</b>	168	7	<b>Needs limb pickup</b>				
42011	05/16/24	05/24/24	05/17/24	Limb Pickup	Brown, Shirley	Martinique Drive		Medium Priority
A	10:19:00	08:12:00		Closed	McGregor, Marilyn	Martinique Dr		
	<b>Dur (hrs/days)</b>	192	8	<b>Needs limb pickup</b>				
42012	05/16/24	05/23/24	05/17/24	Limb Pickup	Brown, Shirley	Cotton Wood Ct	District 3	Medium Priority
A	10:20:00	16:01:00		Closed	Caller	Cotton Wood Ct		
	<b>Dur (hrs/days)</b>	168	7	<b>Needs limb pickup</b>				

# Madison County Road Department

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## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42013	05/16/24	05/29/24	05/17/24	Limb Pickup	Brown, Shirley	Twelve Oaks Dr	District 3	Medium Priority
A	12:54:00	07:53:00		Closed	Wood, Jack	Twelve Oaks Dr		
	<b>Dur (hrs/days)</b>	312	13	<b>Needs limb pickup</b>				
42014	05/16/24	05/23/24	05/17/24	Limb Pickup	Brown, Shirley	Hemlock Ln	District 3	Medium Priority
A	15:18:00	16:02:00		Closed	Smith, Sarah	Hemlock Ln		
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
42015	05/16/24	05/23/24	05/17/24	Limb Pickup	Brown, Shirley	Sycamore Ridge		Medium Priority
A	15:19:00	15:59:00		Closed	Carney, David	Sycamore Ridge		
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
42027	05/20/24	05/23/24	05/21/24	Pot Holes	Brown, Shirley	Garrett Rd	District 5	Medium Priority
A	08:30:00	15:28:00		Closed	Louis, Jobe	Garrett Rd		
	<b>Dur (hrs/days)</b>	72	3	<b>Bad pot holes</b>				
42029	05/20/24	05/29/24	05/21/24	Limb Pickup	Brown, Shirley	Bainbridge Bend	District 5	Medium Priority
A	08:41:00	07:27:00		Closed	Hunter	Bainbridge Bend		
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
42030	05/20/24	05/23/24	05/21/24	Limb Pickup	Brown, Shirley	Mary Leigh Way		Medium Priority
A	08:43:00	15:32:00		Closed	Rozell, Nadine	Mary Leigh Way		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
42032	05/20/24	05/22/24	05/21/24	Limb Pickup	Brown, Shirley	Belle Court	District 2	Medium Priority
A	10:12:00	15:04:00		Closed	Lynn	Belle Court		
	<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup</b>				
42033	05/20/24	05/24/24	05/21/24	Limb Pickup	Brown, Shirley	Harvey Cv	District 1	Medium Priority
A	13:50:00	14:16:00		Closed	Johnson, Jeanette	Harvey Cv		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
42039	05/20/24	05/24/24	05/21/24	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	14:29:00	14:55:00		Closed	Jackie	Johnstone Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
42040	05/20/24	05/24/24	05/21/24	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	15:00:00	14:55:00		Closed	Unknown	Johnstone Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/24 through 05/29/24

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42042	05/20/24	05/24/24	05/21/24	Limb Pickup	Brown, Shirley	Grayhawk Pkwy		
A	15:47:00	14:38:00		Closed	Rives, Wyatt	Grayhawk Pkwy		
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
42048	05/21/24	05/24/24	05/22/24	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	07:38:00	14:16:00		Closed	Unknown	Creekside Dr		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
42049	05/21/24	05/24/24	05/22/24	Limb Pickup	Brown, Shirley	Grayhawk Pkwy		Medium Priority
A	07:39:00	14:38:00		Closed	John	Grayhawk Pkwy		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
42050	05/21/24	05/23/24	05/22/24	Limb Pickup	Brown, Shirley	Persimmon Pl	District 4	Medium Priority
A	09:07:00	15:34:00		Closed	Marcy	Persimmon Pl		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
42051	05/21/24	05/23/24	05/22/24	Limb Pickup	Brown, Shirley	Cotton Wood Dr	District 3	Medium Priority
A	09:09:00	15:33:00		Closed	Graves, Lisa	Cotton Wood Dr		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
42052	05/21/24	05/24/24	05/22/24	Limb Pickup	Brown, Shirley	Memory Ln	District 3	Medium Priority
A	09:10:00	14:58:00		Closed	Hardy, Anna	Memory Ln		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
42056	05/21/24	05/29/24	05/22/24	Limb Pickup	Brown, Shirley	Plantation Dr	District 2	Medium Priority
A	12:48:00	07:50:00		Closed	Garrett, Patricia	Plantation Dr		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
42059	05/22/24	05/23/24	05/23/24	Limb Pickup	Brown, Shirley	Muscadine Path	District 3	Medium Priority
A	09:10:00	15:35:00		Closed	Kay	Muscadine Path		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
42060	05/22/24	05/22/24	05/23/24	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	09:14:00	15:09:00		Closed	Davis, Ricky	Quail Hollow		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
42067	05/22/24	05/23/24	05/23/24	Limb Pickup	Brown, Shirley	Bainbridge Crossing	District 5	Medium Priority
A	14:18:00	15:36:00		Closed	Josh	Bainbridge Crossing		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/24 through 05/29/24

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42069 A	05/23/24 07:18:00	05/24/24 08:14:00	05/24/24	Trash Related Closed	Brown, Shirley Jordan	Pine St Pine St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need wooden doors pick up</b>				
42070 A	05/23/24 07:21:00	05/24/24 08:14:00	05/24/24	Limb Pickup Closed	Brown, Shirley Jordan	Norris St Norris St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
42074 A	05/23/24 10:53:00	05/23/24 15:37:00	05/24/24	Limb Pickup Closed	Brown, Shirley Williams, TJ	Muscadine Path Muscadine Path	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
42079 A	05/23/24 13:33:00	05/24/24 15:02:00	05/24/24	Limb Pickup Closed	Brown, Shirley Bruce, Julia	Northshore Pointe Northshore Pte	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

### 114 Closed - Requests Closed on or prior to Target Date

## Closed Request Analysis

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### Closed - Requests Closed after the Target Date

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41867	05/01/24	05/29/24	05/02/24	Limb Pickup	Brown, Shirley	Twin Harbor Pl	District 5	Medium Priority
F	14:34:00	07:56:00		Closed	Romona	Twin Harbor Pl		
	<b>Dur (hrs/days)</b>	672	28	<b>Need crape murdas pick up</b>				

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1      **Closed - Requests Closed after the Target Date**

# Madison County Road Department

Reporting Dates 05/01/24 through 05/29/24

## Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 115